

股票代碼HK03399



Yueyun Transport

2020

ESG Report



廣東粵運交通股份有限公司
Guangdong Yueyun Transportation Company Limited

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About the Report

Scope

This Report is the fifth Environmental, Social and Governance Report published by Guangdong Yueyun Transportation Company Limited, containing its information and data mainly involving the social responsibility practice activities and various environmental, social and governance measures of the Company from Jan 1, 2020 to Dec 31, 2020. Subject to the continuity and comparison of the contents herein, some statements and data may retract to previous years as appropriate.

Compiling Standard

This Report is compiled with reference to related requirements stipulated in the Guidance on Central Enterprises' Fulfillment of Social Responsibility issued by the State-owned Assets Supervision and Administration Commission of the State Council, the Guidelines for the Preparation of China's Corporate Social Responsibility Reports issued by the Chinese Academy of Social Sciences and the *Environmental, Social and Governance Reporting Guide (ESG Guide)* Appendix 27 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, and the preparation of this Report abides by the requirements of the Guidelines and Standards for Sustainable Development Reports (GRI Standards) issued by the Global Initiative.

Selection of Contents

During the selection of contents, the Company follows four principles stipulated in the ESG Guide, i.e., materiality, quantitative, balance and consistency, makes disclosures from governance, environmental and social issues, and focuses on the disclosure of responsibilities corporate governance, environment, employees, operation, community relating to aspects including.

Reference and Interpretation

For the purposes of expression and readability, such expressions as "Yueyun Transportation", "Yueyun" Company or "we/us" mentioned herein refer to "Guangdong Yueyun Transportation Company Limited". The copyright of this Report is reserved by Guangdong Yueyun Transportation Company Limited.

Publication Methods

This Report is published once a year in the manner of printed edition and online edition. The online edition is accessible on www.gdyueyun.com, the website of the Company and www.hkexnews.hk, the website of The Stock Exchange of Hong Kong Limited. This Report is prepared in both Chinese and English. In case of any discrepancy between these two versions, the Chinese version shall prevail.

Statement of the Board of Directors

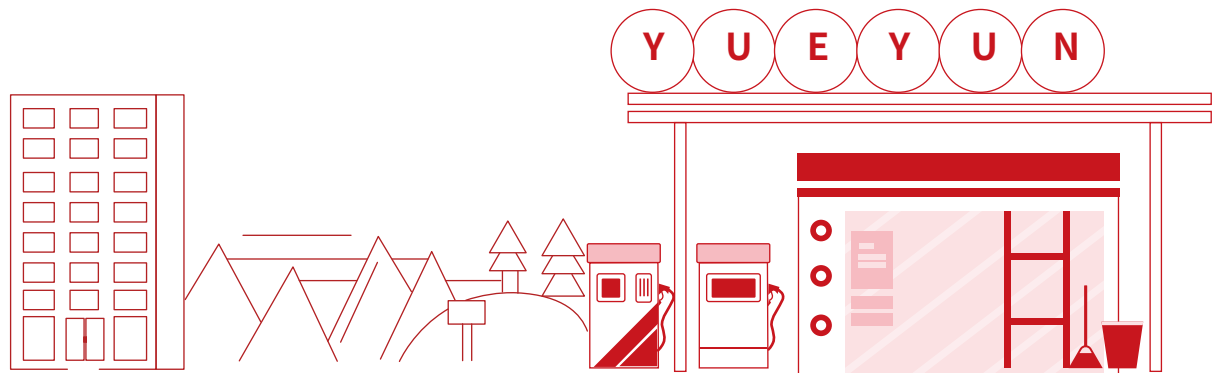
The Board of Directors of Yueyun Transportation undertakes to strictly abide by the disclosure requirements of the Environmental, Social and Governance Reporting Guide of Hong Kong Stock Exchange. We regularly release environmental, social and governance reports, and monitor commitments and performance on key ESG issues. In 2020, in order to raise the awareness of ESG governance of board members, ESG knowledge training was carried out. Meanwhile, the Board of Directors reviewed the target setting and work plan of the Company's ESG core indicators, and clarified the Company's work goals in 2021 and 2023 in terms of energy conservation and consumption reduction, waste treatment, water utilization intensity, and carbon emission intensity.

In the next step, we will incorporate ESG into the Company's business operations and long-term development goals to ensure that ESG is truly integrated into the Company's operation and management. Through the preparation of the annual ESG management plan and confirmation of the responsible departments and time nodes, we will promote the optimization of ESG management systems, processes, responsibilities, and so on, and continue to improve the Company's ESG governance level.

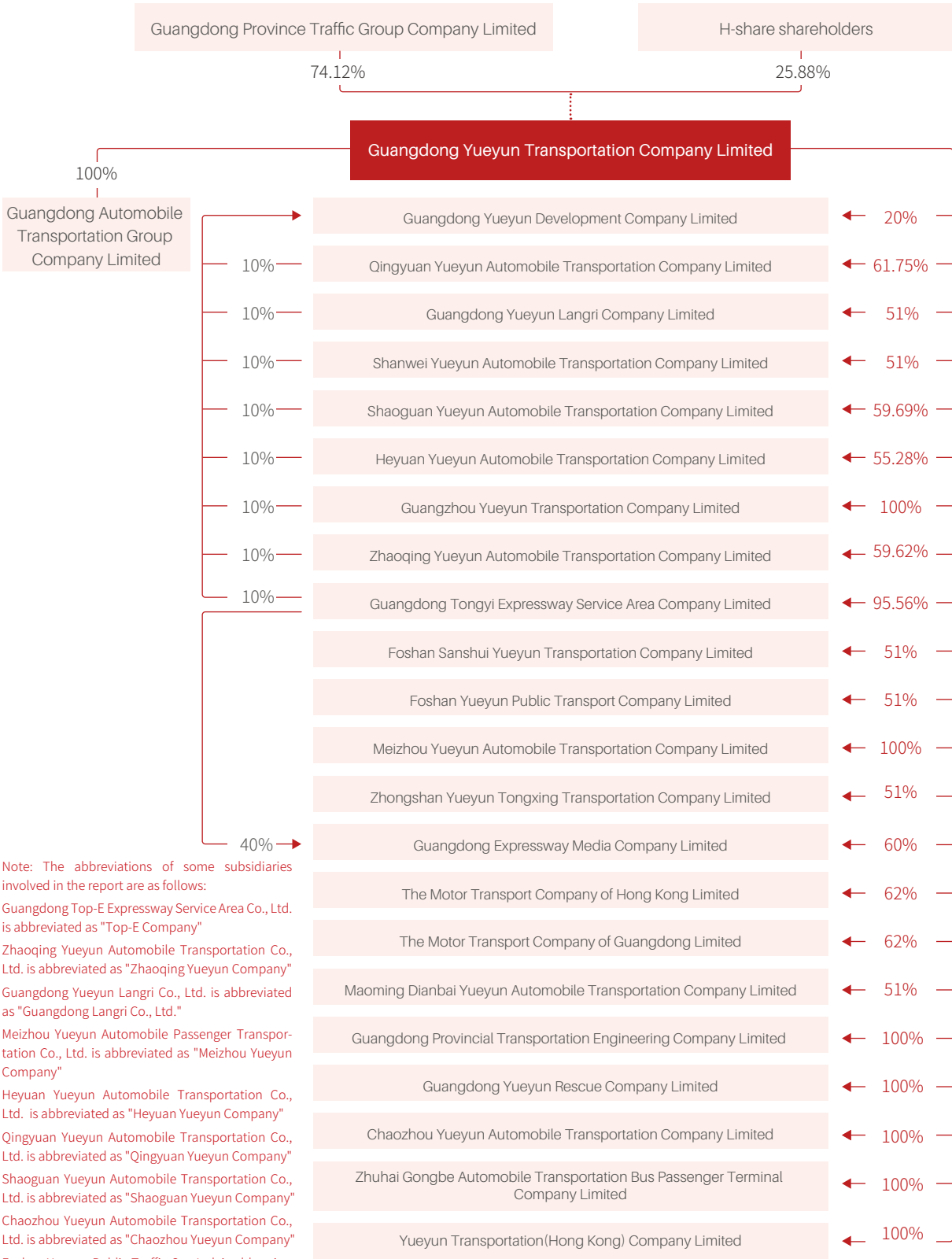
About Us

Company Profile

Guangdong Yueyun Transportation Company Limited (abbreviated as "Yueyun Transport") is a comprehensive transportation service provider, the Company was established in December 1999 and listed on the H-shares of the Main Board of the Stock Exchange of Hong Kong Limited in 2005 (Stock Code: 03399), with a registered capital of 799,847,800 yuan. Its controlling shareholder Guangdong Province Traffic Group Company Limited (Guangdong Province Traffic Group) holds 74.12% of the shares, and the rest are held by public shareholders of H shares. The Company is currently mainly engaged in travel services, which is divided into: service zones operation (energy business, convenience store retail business, merchant solicitation business, advertising media business), operation of Taiping Interchange Assets. The strategic positioning employed by the Company's "14th FiveYear" Development Plan for the Group is to utilise its advantages in transportation resources and focus on "travel" and "logistics", focus on creating a travelling service integrated platform and a logistic network operation platform, further develop the transportation resources and endeavor to become an integrated transportation service group at international level.

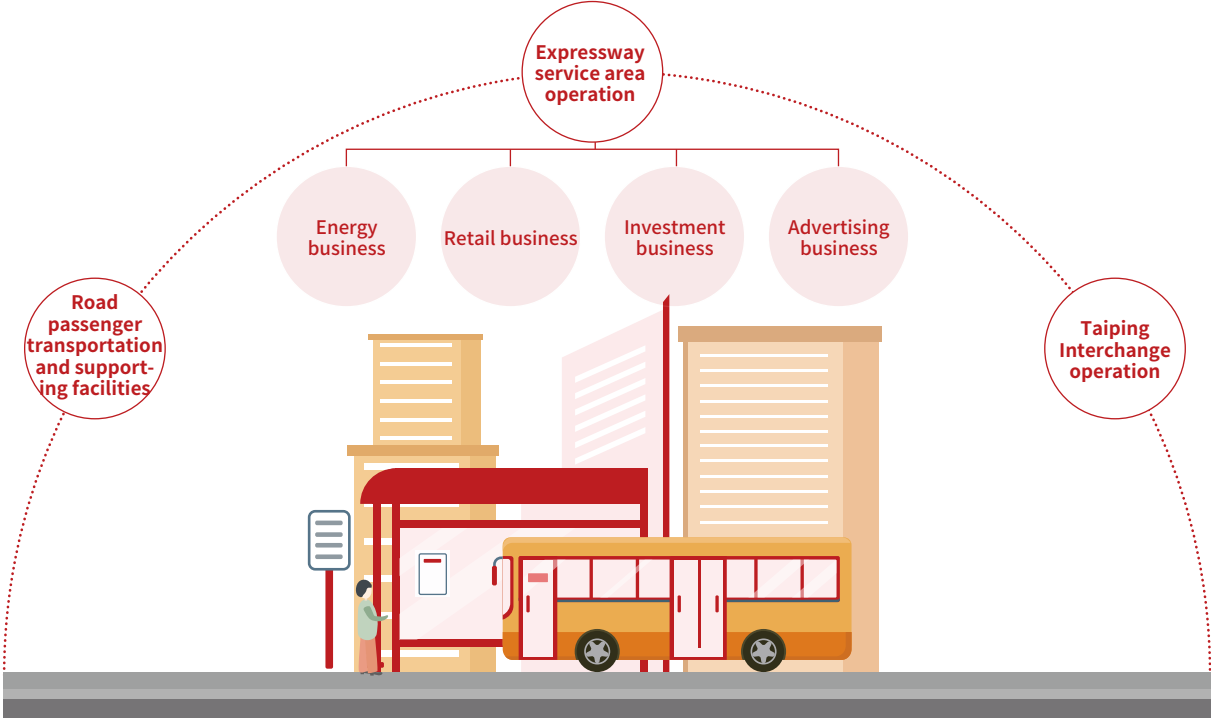


Company Structure

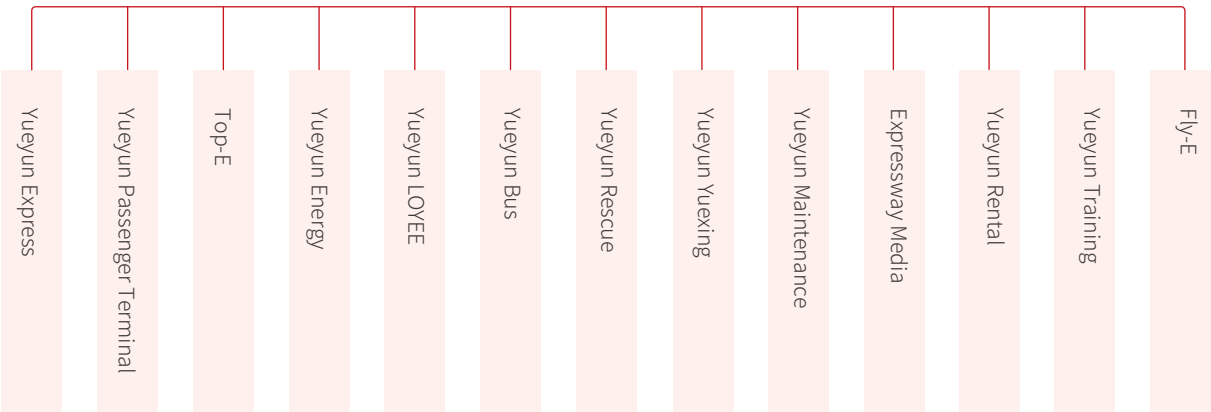


Note: The abbreviations of some subsidiaries involved in the report are as follows:
Guangdong Top-E Expressway Service Area Co., Ltd. is abbreviated as "Top-E Company"
Zhaoqing Yueyun Automobile Transportation Co., Ltd. is abbreviated as "Zhaoqing Yueyun Company"
Guangdong Yueyun Langri Co., Ltd. is abbreviated as "Guangdong Langri Co., Ltd."
Meizhou Yueyun Automobile Passenger Transportation Co., Ltd. is abbreviated as "Meizhou Yueyun Company"
Heyuan Yueyun Automobile Transportation Co., Ltd. is abbreviated as "Heyuan Yueyun Company"
Qingyuan Yueyun Automobile Transportation Co., Ltd. is abbreviated as "Qingyuan Yueyun Company"
Shaoguan Yueyun Automobile Transportation Co., Ltd. is abbreviated as "Shaoguan Yueyun Company"
Chaozhou Yueyun Automobile Transportation Co., Ltd. is abbreviated as "Chaozhou Yueyun Company"
Foshan Yueyun Public Traffic Co., Ltd. is abbreviated as "Foshan Yueyun Public Traffic Company"
Guangdong Yueyun Transportation Rescue Co., Ltd. is abbreviated as "Yueyun Rescue Company"

Business Sector



Company Brand



Corporate Strategy

Based on transportation, focusing on the travel of people and circulation of goods, we make efforts to build an integrated travel service platform and a logistics network operation platform, to deeply manage transportation resources, and strive to become an international level comprehensive transportation service group.

Enterprise Culture

Mission

Serve the Society and Make Wonderful Trip

Corporate vision

To become a respected world-class comprehensive transportation service provider

Development concept

Concentrate on Openness and Innovation

Core Values

Honesty, Commitment, Openness, Sharing and Progress

Spirit

Practical and Tough, Upholding Righteousness and Expanding New Ideas

Brand concept

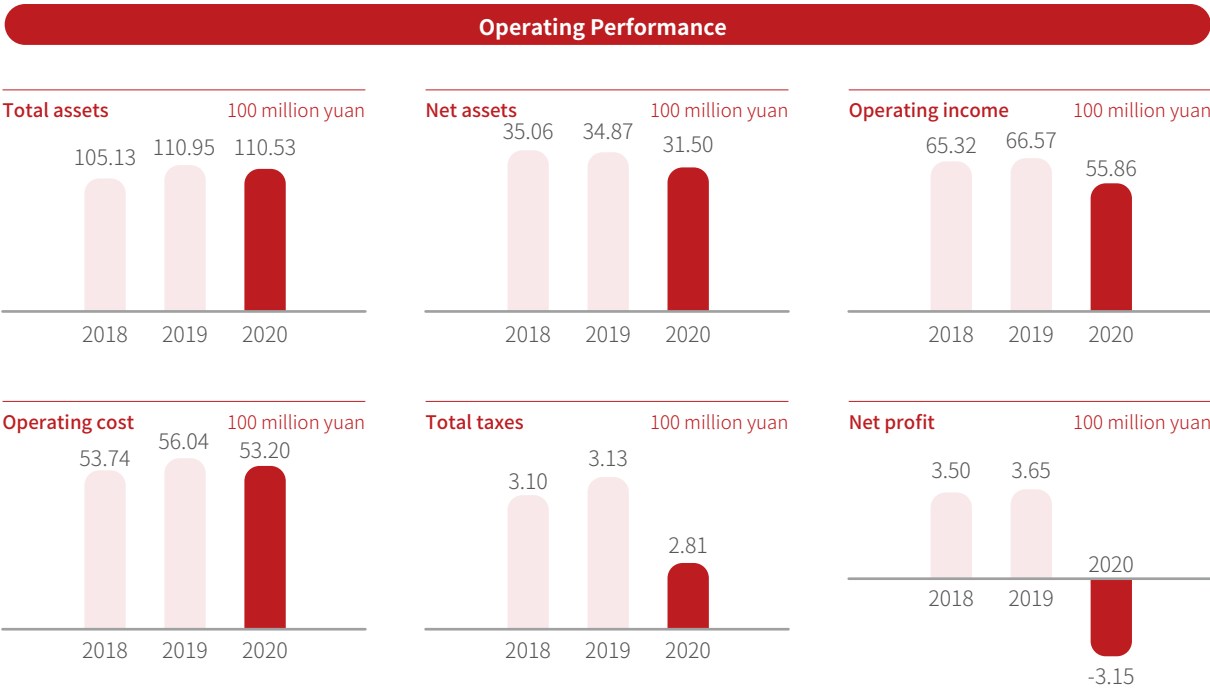
Model in industry, customer's first choice



Our 2020

Yueyun Data

We have always been committed to maintaining good corporate governance to ensure stable and healthy development and create sustainable economic benefits; we attach importance to the impact of production and operation activities on the environment, continue to optimize the energy structure, and pursue green development; we actively assume public responsibilities, create value for society, and improve welfare for the public.



Environmental Performance

7,039,562

tons of production and domestic water

38,000

sheets of paper saved for green office (only the Company headquarter data)

Treatment rate of hazardous waste

100%

Treatment rate of non-hazardous waste

100%

Social Performance

The total duration of anti-corruption training of directors is

7.5 days

Anti-corruption training of employees covers

73 person-times

Response rate of customer complaints is

100%

Social security coverage rate is

100%

A total of

416 suppliers in Guangdong Province

8.1

hours of per capita safety training time

Labor contract signing rate is

100%

Charitable donations is

456,500 yuan

Responsibility and Honor

The Company won the honorary title of "Caring Partner of Sinopec Caring for Returning Workers during the Spring Festival in 2020"

The Company won the Second Place of China's Top 100 Integrity Enterprises for Road Transport (2020)"

Top-E Yiliu Service Area and Yayao Service Area were named as "Guangdong Safety Culture Construction Demonstration Enterprise in 2020" by Guangdong Provincial Association for Safety Production

The Company won the honorary title of "Guangdong Province Contract-abiding and Credit-keeping Enterprise" for 17 consecutive years (2003-2019)

Top-E Baisha Service Area won the honorary title of "Guangdong Women's Civilization Post"

Yueyun Rescue Company was awarded the "Special Outstanding Case" in the category of "Technology Equipment Products for Science and Technology Innovation" in the Essay Solicitation Activity of Department of Transportation of Guangdong Province

The Company was awarded the honorary title of "Responsible Enterprise for Fighting the COVID-19" issued by the Guangdong Urban Public Transport Association

Qingyuan Yueyun Company, Shaoguan Yueyun Company, Zhaoqing Yueyun Company, and Yueyun Langri were selected as "China's Top 100 Integrity Enterprises in Road Transportation"

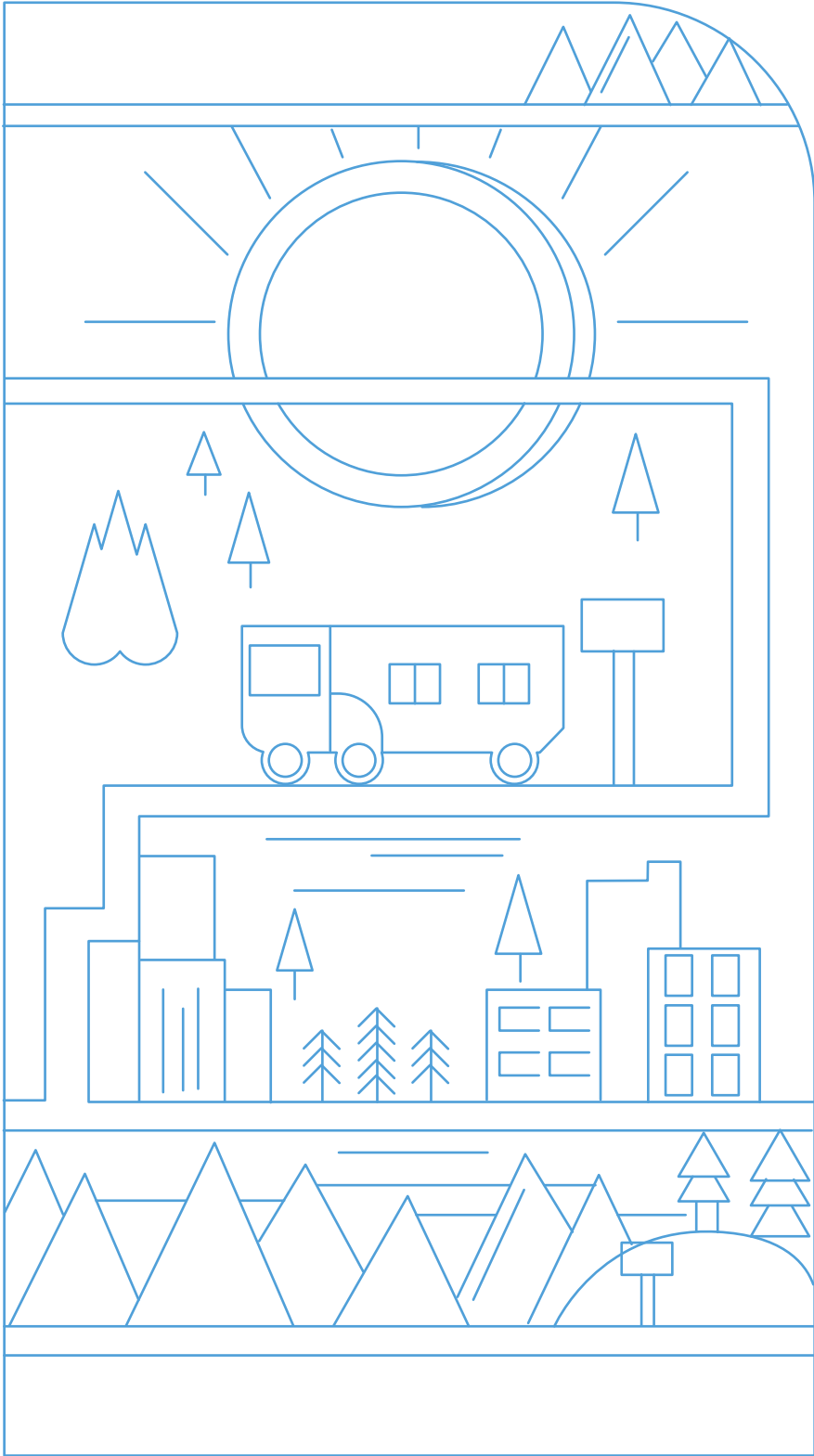
Foshan Yueyun Public Traffic Company 111 Monitor and "Best Chinese Person" Wu Huiping won the honorary title of "Model for Post Learning from Lei Feng"

Research on the Innovative Application of Intelligent Video Surveillance Technology in Road Transportation Safety Management won the "Third Prize for Excellent Paper" in the Paper Selection of 2020 China Road Transport Annual Conference

01

Prioritize Integrity and Build a Solid Foundation for Operation

Based on compliance with laws and regulations, the Company adheres to the corporate spirit of "Practical and Tough, Upholding Righteousness and Expanding New Ideas", and strives to build a more stable, efficient and scientific modern enterprise operating mechanism to promote high-quality development of the enterprise.

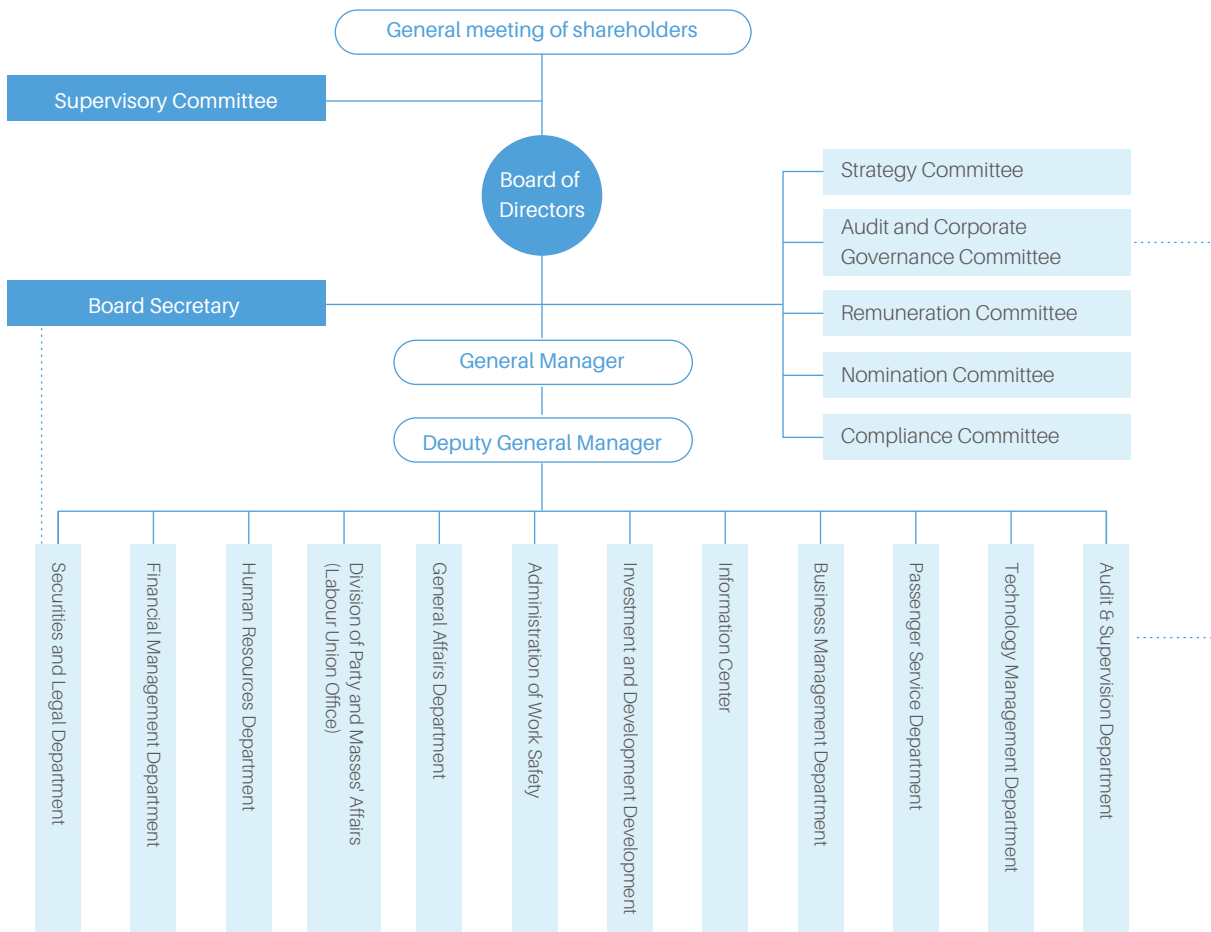


Corporate Governance

In accordance with the Rules Governing the Listing of Securities on the Stock Exchange of Hong Kong Limited (hereinafter referred to as the "Listing Rules"), the Company's Articles of Association and relevant laws and regulations, Yueyun Transport has improved its corporate governance mechanism, standardized Company management and control, and promoted the Company's overall sustainable, stable and healthy development.

The Company continuously optimizes the corporate governance structure, improves the governance level and promotes the standardization, scientization and institutionalization of the corporate governance structure. The Board of Directors is composed of 11 directors, including 4 independent non-executive directors, accounting for 36.36%. They jointly provide independent opinions on business strategy, performance and management, and protect the overall interests of shareholders. In addition to regular board meetings, the Board of Directors holds relevant meetings in case of specific matters that require decision-making by the Board of Directors, so as to achieve the strategic goals of the Company and ensure a high level of corporate governance. The Board of Directors has Audit and Corporate Governance Committee, Nomination Committee, Remuneration Committee, Strategy Committee, and Compliance Committee to ensure the effective maintenance of corporate governance.

3	Shareholders' Meetings convened	13	Board Meetings convened
2	Remuneration Committee Meetings and Audit and Corporate Governance Committee Meetings each	1	Board of Supervisors Meeting and the Nomination Committee Meeting each



ESG Management

We actively promote ESG management and establish an ESG organizational structure with clear division of labor and efficient operation. The concept of responsibility management and the commitment to stakeholders are integrated into enterprise operation and management and transformed into practical actions.

ESG Organizational System

We have established the ESG Work Leading Group, with an ESG Work Management Office and ESG Functional Working Group to ensure the implementation of responsible practices.

ESG Work Leading Group	The decision-making body for ESG management. It determines the Company's ESG management structure and management strategy, ensures that the Company establishes a suitable and effective ESG risk management and internal control system, and is responsible for reviewing and approving the Company's ESG annual report.
ESG Work Management Office	Composed of the Company's senior management personnel and relevant persons in charge of the Division of Party and Masses' Affairs. Its work includes: determining ESG management objectives, policies and implementation paths; confirming the assessed and identified ESG-related risks and opportunities; deciding on ESG-related management systems and work procedures; determining ESG work plans and evaluate the work completed; conducting a preliminary review of the ESG report and submitting it to the Company's Board of Directors for deliberation.
ESG Functional Working Group	Responsible for evaluating and identifying ESG-related risks and opportunities, evaluating the Company's ESG work and standard requirements, clarifying the gaps with advanced peers, formulating improvement plans and implementation, and determining the annual work contents and preparing the Company's ESG annual report according to ESG management objectives.

Identification of Material Issues

In the process of advancement of daily matters, we identify expectations of shareholders and other stakeholders in a variety of ways. Meanwhile, we pay attention to the definition and disclosure of ESG issues by advanced domestic and foreign companies, and continue to improve the identification and materiality determination process of ESG issues to ensure accurate and full disclosure of major ESG issues. In 2020, key ESG issues such as standardized management, pollution reduction and emission reduction, supply chain management, and high-quality services were identified.

Prospects for Management by Objectives

In accordance with relevant national policies, combined with the latest ESG guide of the Hong Kong Stock Exchange and its own operating conditions, the Company has formulated the prospects for environmental indices for 2021 and 2023 in terms of pollution prevention, energy conservation and emission reduction. The Company's ESG Work Leading Group regularly reviews and supervises the progress of index management and reports to the Board of Directors.

Index Content		Prospects for Management by Objectives (2021, based on 2019)	Prospects for Management by Objectives (2023, based on 2019)
Resource saving	Energy utilization intensity	Decrease by 3% (decrease to 0.233 tons of standard coal/10,000 yuan operating income)	Decrease by 5% (decrease to 0.228 tons of standard coal/10,000 yuan operating income)
	Water utilization intensity	Decrease by 2% (decrease to 10.03 tons/10,000 yuan operating income)	Decrease by 5% (decrease to 9.72 tons/10,000 yuan operating income)
Exhaust emission	Exhaust emission intensity	Decrease by 2% (decrease to 0.00363 tons/10,000 yuan operating income)	Decrease by 8% (decrease to 0.0034 tons/10,000 yuan operating income)
Carbon emission	Carbon emission intensity	Decrease by 1% (decrease to 0.139 tons of carbon dioxide/10,000 yuan operating income)	Decrease by 6% (decrease to 0.132 tons of carbon dioxide/10,000 yuan operating income)
Solid waste treatment	Treatment rate of hazardous waste	100%	100%
	Treatment rate of non-hazardous waste	100%	100%

Stakeholder Communication and Participation

The communication with and participation of employees, investors, customers, supervision agencies, media, community representatives is an important part of the Company's daily operations. We have established an ESG Work Leading Group and an ESG Work Group to actively respond to the opinions and appeals of stakeholders by expanding the communication channels and methods of stakeholders, prevent and control possible environmental, social and governance risks in a timely manner, and work together with all parties to share values.

Stakeholder	Expectations and Requirements	Response Action
Government	Abide by the law Pay taxes according to law	Operate in compliance with laws and regulations Actively pay tax
Shareholder	Corporate governance Business information disclosure	Establish a scientific and reasonable governance structure Annual General Meeting and other Stockholders' Meetings Investor Relations Conference and Roadshow
Employee	Salary and welfare guarantee Occupational safety and health Fair promotion and development opportunities Balance work and life	Equal employment Occupational Health Management System Employee promotion channel Employee activity
Customer	Quality and safety Customer rights and interests	Provide diversified and quality services Handle customer complaints Protect customer privacy
Partner	Fair, just and open procurement Integrity management Industry development	Open tendering Timely performance Supplier training
Environment	Ecological protection Develop green industry Address climate change	Strengthen energy conservation and consumption reduction New energy vehicle promotion and application Use clean energy
Society and public	Participate in community development Support public welfare undertakings	Support targeted poverty alleviation Charitable donation

Standardized Management

The Company focuses on major risk prevention and resolution work, improves the risk management system and internal control system, focuses on key projects and key areas, strengthens risk management and control, and ensures stable operation. The Company has been awarded the title of "Guangdong Province Contract-abiding and Credit-worthy Enterprise" for 17 consecutive years (2003-2019), and won the second place of "China's Top 100 Integrity Enterprises in Road Transportation (2020)".



Strengthen risk management

- Continuously carry out risk assessment and prevention and control, and improve the control procedures for the entire process of earlier investment stage, application review and decision-making, project implementation supervision, post-investment evaluation and investment risk management
- Issue the *Notice on Further Strengthening the Supervision of Appointed Supervisors* to strengthen daily supervision and prevent decision-making risks



Strengthen internal audit

- Carry out inspections by the Board of Supervisors to achieve full coverage of secondary unit audits and prevent operating risks
- Carry out economic responsibility audit according to the principle of "subordinates reviewed by superiors" "organization and implementation in hierarchical structure", with the coverage of the term-end accountability audit of the main leaders of the subordinate units reaching 100%
- Carry out project special audits to ensure project compliance operations



Improve internal control

- Formulate the *2020 Internal Control Evaluation Work Plan* to carry out internal control evaluation of the Company headquarters and Top-E Company
- Guide the subordinate units to carry out the evaluation of the internal control system construction, and promote standardized management




Promote corporate governance

- Strengthen the management and control of legal affairs to ensure that the legal review rate of rules and regulations, contracts, and important decisions are all 100%
- Carry out special inspections of legal contracts of the company's subsidiaries in terms of legal review, legal dispute settlement, contract management, procurement management and so on
- Organize and carry out legal training activities on *Several Impacts of the Civil Code on Transportation Companies* to enhance legal awareness




Anti-corruption

The Company strictly abides by the *Regulation of Communist Party of China on Accountability*, *Internal Supervision Regulations of Communist Party of China*, *Clean and Self-Discipline Guidelines of Communist Party of China* and other regulations and documents, fully implements the responsibility system for improving Party conduct and upholding integrity, and strengthens employees' awareness of compliance with the law through thematic education.




Strengthen the sense of integrity

- Carry out issue-oriented, three-level anti-corruption talk activities to strengthen the anti-corruption and self-discipline awareness of party members and leading cadres
- Organize and carry out centralized learning and education, hold annual party conduct and clean government work conferences and disciplinary education learning month activities to create an atmosphere of integrity
- Carry out warning education through the activity of "taking the case as a lesson" to learn profound lessons




Strengthen entity responsibility

- Formulate the *Key Points of Discipline Inspection and Supervision Work of Guangdong Yueyun Transportation in 2020* to clarify the division of responsibilities
- According to the requirement which specifies that "anti-corruption responsibility belongs to the Party committee, with the commission for discipline inspection being responsible for supervision", the Company signs the *Letter of Responsibility for the Construction of Party Conduct and Clean Government* at various levels to implement the entity responsibility



Strengthen supervision and management

- Issue the *Implementation Plan of Yueyun Transportation for Optimizing the Supervision System (Trial)*, changing from passive participatory supervision to active three-dimensional supervision
- Implement daily supervision and strengthen supervision of key areas and key links
- Set up complaint mailboxes, improve the anti-corruption reporting and inspection procedures, implement centralized acceptance of complaint letters and reporting, and form closed-loop management



Implement assessment mechanism

- Carry out party style and clean government construction inspections and assessments to subordinate units, disclose problems in a timely manner, promote inspections and implement rectification
- Take the assessment results as an important basis for performance evaluation, rewards and punishments, selection and appointment

Anti-corruption training for directors covers 5 person-times in total	The total duration of the anti-corruption training for directors is 7.5 days	Anti-corruption training for employees covers 73 person-times in total
The total duration of the anti-corruption training for employees is 111 days		Annually concluded corruption litigation cases is 0

Intellectual Property Right Management

While abiding by the international conventions and laws and regulations related to intellectual property right protection, we fully fulfill the contracts and commitments related to intellectual property right protection between enterprises, protect intellectual property rights of our partners as well as our own, and cultivate employees' awareness of intellectual property right protection. We have completed the registration and use of trademarks of various categories such as "Yueyun Express", strictly implemented the protection of trade secrets, and continued to promote the legalization of system software based on the principle of "full promotion and gradual implementation".

02

Environmental protection is necessary for corporate sustainable development and social progress. Yueyun Transport has constantly strengthened its ecological protection and pollution prevention work, taken addressing climate changes and energy conservation and emission reduction as its own responsibility, and integrated green and low-carbon into the entire process of corporate operation and management.

Care for Nature and Green Ecology



Environmental Management

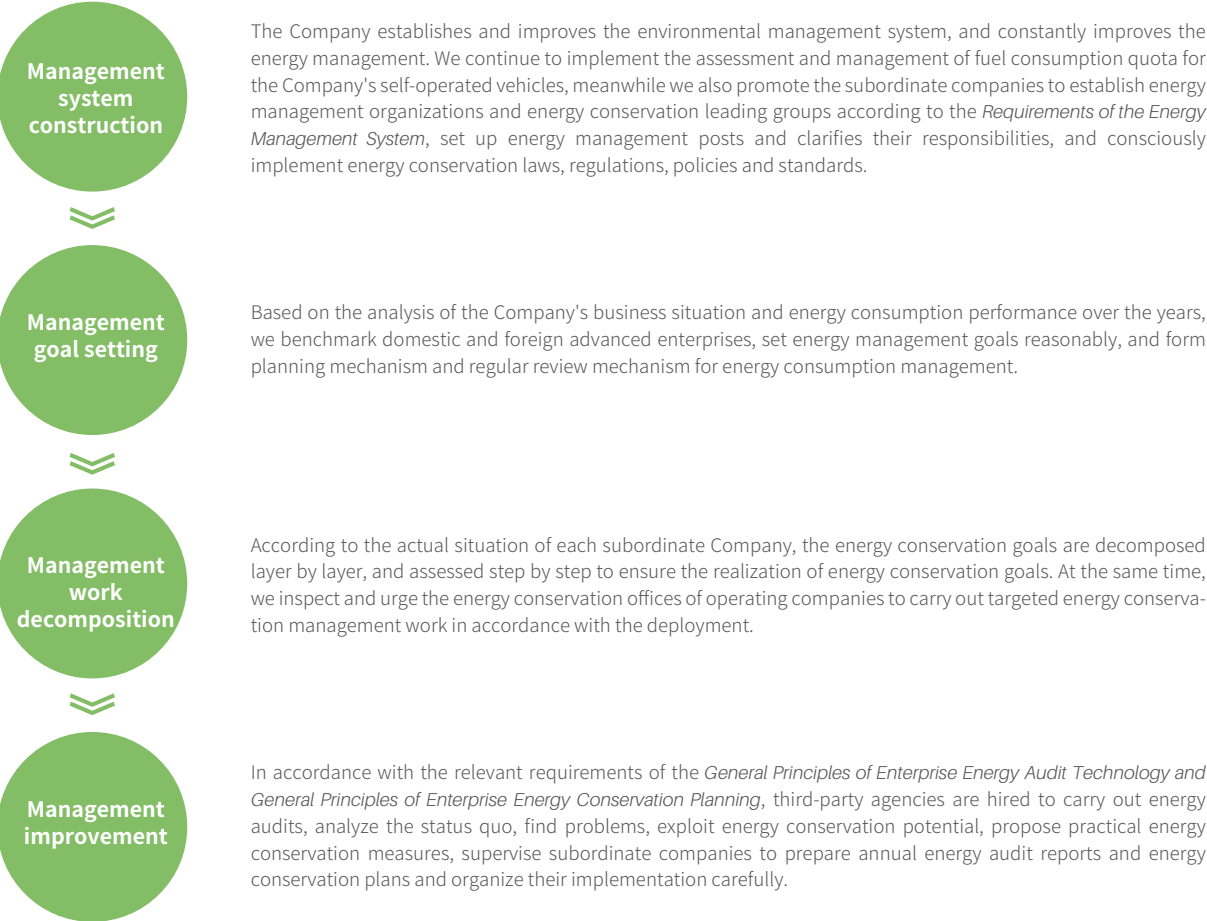
We strictly abide by the *Environmental Protection Law of the People's Republic of China*, *The Law of the People's Republic of China on the Prevention and Control of Environmental Pollution by Solid Waste*, *The Law of the People's Republic of China on the Prevention and Control of Water Pollution*, *The Law of the People's Republic of China on the Prevention and Control of Air Pollution* and other national and local environmental laws and regulations, and further advance the construction of the Company's environmental management system, build a long-term environmental protection mechanism, and constantly improve the Company's environmental performance.

Resource Management

Energy Utilization

The Company focuses on the promotion and use of new technologies, new equipment, new processes, new materials, and new energy of energy conservation, and effectively strengthens energy consumption management and the promotion and application of green technologies. It implements the concept of energy conservation and emission reduction in every aspect of vehicle operation and management and improves energy utilization efficiency.

Management Mechanism



Management Performance

The energy used in the operation of the Company mainly includes direct energy such as diesel, gasoline, compressed natural gas, and liquefied natural gas, as well as electric energy (indirect energy) of charging piles and electric vehicles.

Energy category	Type	Consumption	Unit
Direct energy	Diesel	44,514,279	Liter
	CNG (compressed natural gas)	502,242	Kilogram
	Gasoline	860,455	Liter
	LNG (liquefied natural gas)	4,375,196	Kilogram
Indirect energy	Electric vehicles	136,111,769	Kilowatt-hour
	Self-operated charging pile	125,869,208	Kilowatt-hour

In 2020, we have reduced diesel consumption by

1,275,708 liters,

gasoline by

24,851 liters,

LNG consumption by

2,502,902 kilograms

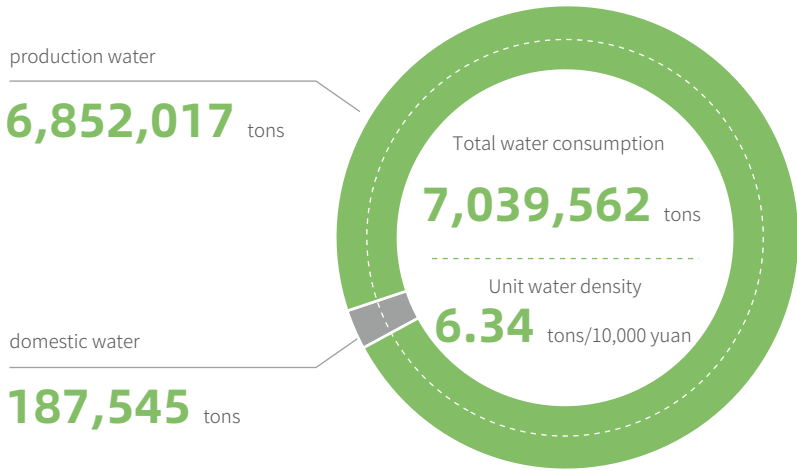
by timely updating vehicles, strengthening technical management, and adopting new materials and new technologies.



Pure Electric Vehicle of Yueyun Transport

Water Resource Utilization

The Company advocates the recycling of water resources and actively explores and promotes the application of water-saving technologies. It formulates water resources utilization goals and plans, and regularly counts and supervises the implementation effects of water conservation plans. In daily work, we have continuously improved the efficiency of water utilization by means of reuse of reclaimed water, optimization of equipment, and addition of automatic car washing lines.



Pollution Reduction and Emission Reduction

Yueyun Transport attaches great importance to the management and disposal of exhaust gas, waste water, and hazardous waste. In environmental protection, we require vehicle manufacturers to recycle and dispose of waste batteries in accordance with relevant national policies, strengthen the inspection and management of vehicle exhaust, and actively introduce pure electric new energy vehicles to effectively reducing exhaust emissions.

Waste Discharge Management

We strictly follow the relevant national regulations to dispose of hazardous waste to ensure that there is no environmental pollution after vehicle scrapping. We have formulated the *Administrative Measures for the Disposal of Waste Operating Vehicles* and the *Administrative Measures for the Disposal of Waste Vehicle Materials*, and hands over the scrapped vehicles to qualified motor vehicle recycling companies for disposal. We establish waste management ledgers, declares and registers various wastes as required, sign service contracts with qualified waste treatment companies, and properly dispose of various wastes generated in operating activities. For example, waste materials mainly include waste tires, waste batteries, waste engine oil, waste parts and metal scraps, which are all disposed of by the purchaser who meets the requirements of relevant government departments for recycling qualification management.

In 2020			
the Company's non-hazardous waste treatment rate was	1,820	14,315	35,505
100%	ehicles were eliminated (disposed of)	waste tires were disposed	waste materials and accessories were disposed
the hazardous waste treatment rate was		177,287	1,861
100%		liters of waste lubricating oil were disposed	batteries were disposed

Wastewater Discharge Management

The Company's wastewater is mainly generated during the operation of the expressway service area, accounting for more than 90% of the total wastewater. We set up sewage treatment equipment in all service areas, and carry out regular inspections on the effectiveness of sewage treatment every year. We strictly implement the *Discharge Standard For Municipal Sewerage System*, and discharge wastewater into the municipal sewage pipe network after qualified treatment. Reclaimed water reuse facilities are used in 6 pairs of service areas to recycle the purified reclaimed water and improve the utilization efficiency of water resources.

Air Pollution Prevention and Control

The Company formulates energy consumption quota assessment to promptly eliminate vehicles with high energy consumption and high emissions; fully implements the *Regulations on the Assessment and Management of Fuel Consumption for Self-operated Vehicles* and the *Implementation Plan for Fuel Consumption Assessment for Self-operated Vehicles* to urge drivers to standardize driving and save oil and reduce consumption; steadily promotes the application of new energy vehicles, and has achieved full coverage of the promotion and application of new energy vehicles by subordinate units, and the inventory of new energy vehicles has reached a considerable scale.



New energy vehicles of the Company

As of the end of 2020, the Company had **5,038** new energy vehicles, of which there were **4,834** pure electric vehicles, **41** hybrid buses, and **43** hydrogen fuel cell vehicles. New energy buses accounted for **88%** of the total number of buses.

Exhaust emission	Nitrogen oxide emission (tons)	Sulfur dioxide emission (tons)	Total (tons)
	401	0.73	401.73
Greenhouse gas emission	Scope 1 (diesel, gasoline, natural gas) (tons)	Scope 2 (purchasing electricity) (tons)	Total (tons)
	119,928	227,295	347,223

Note: Since the Company's carbon dioxide emissions are mainly derived from indirect carbon dioxide emissions caused by the consumption of purchased electricity during the production process (Scope 2). In 2020, Yueyun Transport vigorously promoted the construction of self-operated charging piles to provide charging services for electric vehicles. As of the end of 2020, the Company has built 82 charging stations and 1,023 charging piles (terminals). The electricity consumption this year has increased significantly (approximately twice that of 2019), and the amount of carbon dioxide indirectly generated has also increased significantly.

Address Climate Change

We promote the Company's green operation in an environmentally friendly attitude, and further eliminate the impact of business activities on climate change through refined business management.

Advocate Green Office

We actively advocate green office, improve the level of office automation, continuously reduce the adverse impact on the environment in the office and work, call on employees to save water, paper, and electricity, and promote green travel. In 2020, the Company headquarters has quantified the office printing paper by formulating office paper standards. Approximately 360,000 sheets of office paper was consumed, a decrease of approximately 38,000 sheets compared to 2019.

Strengthen Environmental Protection Publicity and Implementation

On the one hand, Yueyun Transport takes the bulletin boards of service areas, passenger stations, and office buildings as carriers to convey environmental awareness to passengers and employees, actively promotes the importance of saving water, electricity, and paper, and advocates water and emission reduction, energy saving by turning off lights, paper reuse, etc.; on the other hand, Yueyun Transport organizes a series of activities such as Energy Conservation Week and National Low Carbon Day, fully mobilizes all employees to actively participate, and carries out energy conservation and environmental protection publicity work in various forms.



Carry out Environmental Protection Public Welfare

We continue to carry out environmental renovation work, improve the surrounding environment under the jurisdiction of business activities, and organize employees and residents to practice environmental protection actions and contribute to environmental protection.

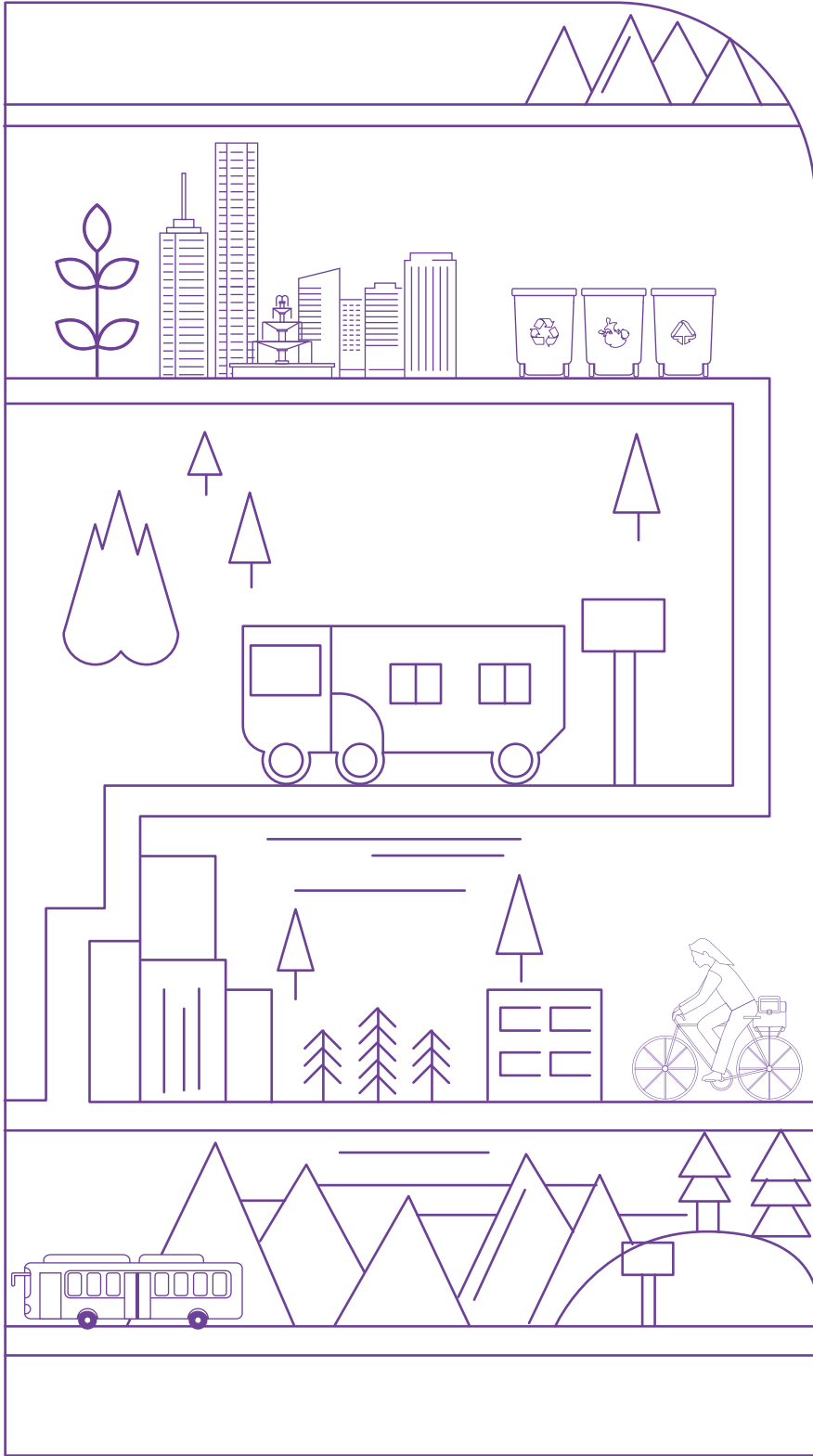


Top-E Carries out Garbage Classification Publicity Activity

03

While realizing its own business development and efficiency improvement, the Company treats every stakeholder in a responsible manner, provides customers with high-quality services, unblocks development channels for employees, and builds an open and win-win platform for partners. Meanwhile, we are deeply committed to charity to support community development and strive to build a harmonious and happy society.

Join Hands with Partners, Share the Value of the Future



Serve Customer Travel

The Company prioritizes customer needs, innovates products and services, improves product quality and service value, continues to meet customer expectations, and creates convenient and comfortable travel experience for customers.

Guarantee Safety

We take safety as our priority, responsibility as our foundation, and standards as our core. We constantly improve the safety production management system, and are committed to bringing customers better experiences and ensuring customer travel safety.

Safety training covers	The total duration of safety training is	Per capita safety training duration is
213,424 person-times	1,728,734 hours	8.1 hours

Note: The scope of statistics covers the 16 subsidiaries and Taiping Interchange Management Department that have signed safety production responsibility letter with the Company.

Strengthen Security Control

-  Improve the institutional system

 - Print and distribute the Company's *Guidelines for the Safety Management of Drivers in Road Transport Enterprises*, *Guidelines for the Safety Management of Rural Passenger Transport in Village-Town Passenger Transport*, and *Guidelines for the Safety Production Management of Gridded Points in the Road Transport Sector*
-  Strengthen emergency management

 - Issue the *Production Safety Accident Emergency Plan of Yueyun Transportation (4.0)* to standardize the Company's production safety accident emergency management and emergency response procedures, ensure the safety and health of employees and the public, and maintain a good environment for production and operation of the Company
 - Organize the revision of the comprehensive plan for safety accidents and emergency drills for safety production accidents
-  Carry out special rectification

 - Issue and distribute the *Notice of Yueyun Transportation on Printing and Distributing Four Special Remediation Plans for the Company's Implementation of the Entity Responsibilities of Enterprise Safety Production and the Three-year Action Implementation Plan of Yueyun Transportation for the Special Remediation of Safety Production* to deepen source governance, system governance, governance according to the law and integrated governance, establish and improve the responsibility system of "fundamentally eliminate potential accidents"
-  Carry out education and training

 - Carry out various forms and contents of safety production training and education, highlight accident warning education, and enhance employees' safety awareness and safety quality
 - Issue the *Notice of Yueyun Transport on Further Strengthening the Use and Management of Driver Trainers*, promote the application of the driver trainer system, and strengthen the use and management of driver trainers
-  Prevent safety risks

 - Organize training on safety production risk identification, assessment and management of list compilation
 - Strictly supervise the subordinate units to conduct safety production risk management in strict accordance with the provincial transportation group and the Company's safety production risk management system



Carry out Special Management

We carry out special safety management in key business areas such as driving safety and gas station operation, and improve safety management and control measures based on actual business conditions to effectively protect the life, health and safety of passengers.

Driver safety management

- Issue the *Guidelines for the Safety Management of Drivers in Road Passenger Transportation Enterprises* to regulate driver behavior
- Through random inspections, weekly notifications, and monthly analysis mechanisms, we reduce driver violations and correct bad driving habits
- Periodically carry out physical and mental health examinations, check adverse factors in a timely manner, and give humanistic care at the same time
- Promote the "four-in-one" intelligent monitoring system to promote driver safety behavior management

Gas station safety supervision

- Supervise and guide Top-E Company to continuously improve the construction of a three-level safety management responsibility system for self-operated gas stations
- Invite industry experts to participate in the quarterly comprehensive inspections and special inspections of self-operated petrol stations, carry out safety management training for self-operated petrol stations, and improve the safety management level of self-operated petrol stations
- Improve the standardization manual of gas station design, operation and management, and improve the refined management level of gas station operation
- Establish a remote equipment monitoring system to monitor key equipment at gas stations in real time

Vehicle safety management

- Strengthen the vehicle safety dynamic supervision, strengthen the use and supervision of the vehicle rescue safety technical information platform, and effectively prevent and resolve vehicle rescue safety risks with informatization
- Troubleshoot comprehensive potential safety hazards, check the technical performance and maintenance of vehicles, eliminate all kinds of potential hazards in time, and ensure that vehicle have good technical performance
- Do a good job in daily maintenance of vehicles, routine safety inspections of passenger cars, "three inspections", etc., develop vehicle maintenance plans and follow up regularly

Create A Safety Culture Atmosphere

Focusing on the theme of "eliminating potential dangers of accidents and strengthening safety lines", we organize activities of "Safe Production Month" and "Safe Production in Southern Guangdong" to create a safety culture atmosphere and enhance employees' safety awareness and safety skills. During the safety production month, the Company has conducted a total of 95 emergency drills, involving 5,731 people.



Yueyun Transportation production safety accident emergency drill site



Yueyun Transportation held an emergency drill for production safety accidents in Lixi Service Area

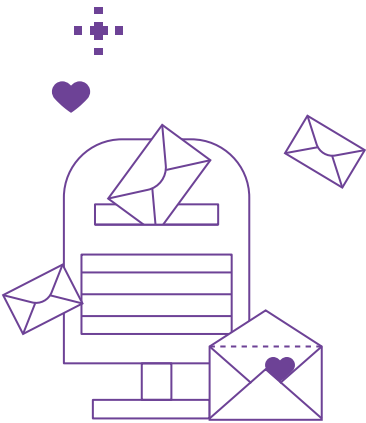
Provide Quality Services

We focus on customer needs, continuously improve service methods, and enhance service quality. Meanwhile, we attach importance to customer relationship management, fully respect the legitimate rights and interests of customers, and provide customers with high-quality and assured services.

Improve Service Quality

Upgrade service methods

- Set up the provincial unified customer service center hotline 400-930-2333 and the online customer service of Yueyun Yuexing WeChat Official Account, add the customer service evaluation function, and improve the customer service level of passenger transportation of Yueyun
- Accelerate the promotion of non-station group passenger business, create a mobile Internet era with "passenger transportation + Internet", and help upgrade road passenger transportation services
- Promote the layout of retail business, expand the distribution of store network, and promote the supermarketization of service areas with "one store, one policy" to meet the diverse needs of customers
- Promote the "integrated urban public transportation", "integrated urban and rural passenger transport services", customized online car-hailing services, etc., improve public security services, and innovate the intelligent transportation mode of the transportation network



Optimize service environment

- Promote "toilet revolution", "sewage treatment" and "garbage classification" work to improve public service level
- Carry out the environmental sanitation management work in the service area with the "four enhancements", inspect and address 531 on-site management issues and improve the environmental sanitation in the service area
- Promote sewage treatment, regularly carry out sewage equipment maintenance and water quality testing, and organize training and assessment of sewage equipment management knowledge
- Add trash cans and other facilities and on-site guidelines, further optimize the design of trash cans and garbage chambers, and build green service areas



Top-E Company's Little Red Riding Hood Volunteer Service Team actively participates in the "toilet revolution"

Number of passengers enjoying customized travel services is

72,300 people-times

Number of passengers enjoying the intercity carpooling business is

242,300 people-times

Case: A Supermarket Was Opened in the Expressway Service Area to Meet Consumer Demand

In 2020, Leyi Supermarket, the first supermarket in the expressway service area, was opened in Wayaogang Service Area (Guangzhou direction) of Beijing-Hong Kong-Macao Expressway. Leyi Supermarket implemented a series of service management systems such as store brand image unification and supply chain integration. Through measures such as improving the shopping environment and broadening the types of goods, it fully considered the customer's shopping experience, allowed customers to shop in a relaxed and happy atmosphere, and satisfied the people's high-speed travel demands for high-quality consumption of "commodities, fresh food, services, and environment".



Case: Interline and Intermodal Transportation Facilitate Passenger Travel

In order to better meet the travel needs of passengers, Shaoguan Automobile Transport has carried out the project of "interline and intermodal transportation aimed at the integration of regional resources". The routes to and from the Pearl River Delta in Shaoguan and the routes to and from Jiangxi via Shaoguan in the Pearl River Delta all take the Shaoguan East Bus Station as the transit and interline center, with integrated ticketing system. The Company sends the passengers to the transfer center through shuttle buses, integrates existing long-distance transportation resources, expands long-distance passenger sources in counties, districts, and towns, and builds a interline passenger service center at Shaoguan East Bus Station. It improves the customized services of traditional buses, meets the diversified needs of passengers and improves the service quality during the transfer process. As of the end of 2020, a total of more than 5,300 passengers have been sent.



Respond to Customer Complaints

We spare no effort to safeguard the rights and interests of customers, and do a good job in service work in an all-round way. We constantly improve customer complaint channels through new WeChat Official Account online consulting services, and optimize customer feedback and complaint resolution mechanisms to improve customer satisfaction and loyalty.

The number of service complaints received is

0

Customer complaint response rate is

100%

Protect Private Information

We constantly strengthen the protection of customer information and encrypt sensitive personal information; clarify the internal management of information security work, realize the institutionalization of management, proceduralization of information security work, standardization of information security operations, and in-depth regulation of privacy protection work; provide customer services to accept inquiries and feedback of information leakage, and ensure all-round protection of customer privacy.

The number of complaints received due to leakage of customer privacy is

0

Supply Chain Management

We attach importance to supply chain management, give full play to our advantages in capital, technology, and management, advocate and drive suppliers and contractors to fulfill their social responsibilities, and grow together with our partners.

	Supplier access mechanism <ul style="list-style-type: none">Carry out procurement work in an open, fair and just manner, and establish a corresponding qualified supplier databaseSet supplier access conditions, and require them to have service qualifications and supply capabilities, and meet technical needs
	Supplier Code of Conduct <ul style="list-style-type: none">Develop and pilot test the <i>Operational Guidelines for the Introduction of Suppliers of Unified Procurement Products</i> to standardize the management of retail business suppliersCommunicate with suppliers on technical and safety issues, and hold relevant platform system training
	Supplier dynamic assessment <ul style="list-style-type: none">Carry out supplier evaluation and assessment in terms of product quality, delivery capability, after-sales service, price level, and degree of cooperationIn 2020, 3 suppliers were stake out
	Supply chain risk management <ul style="list-style-type: none">Formulate the <i>Management Measures for Tendering and Bidding and Management Measures for Non-Tendering Procurement</i> to clarify the qualification review of suppliers, the responsibilities of procurement agencies and the control of procurement processes, etc.Control procurement risks by reviewing procurement materials, reviewing the standardization of the procurement procedures and the qualifications of suppliersRegularly carry out inspections of legal risks in the supply chain involved in procurement matters, formulate risk control measures and supervise the implementation of rectifications based on the risks identified

The Company has a total of	suppliers in Guangdong Province is	suppliers in other regions is	the localized procurement rate is
501	416	85	85%
suppliers of various types			

Diversified Cooperation

The Company adheres to the concept of win-win cooperation, works with the government, enterprises, and industry associations with stable and reliable partnerships, scientifically plans the layout, and promotes the industry development.

Case: Meizhou Yueyun Signed A Cooperation Agreement with the Municipal Express Industry Association

On December 10, Meizhou Yueyun Company and the Municipal Express Industry Association held a cooperation signing ceremony, which raised the new curtain for the win-win cooperation between the two parties. The two parties have established a long-term, stable and close cooperative relationship based on the principle of "complementing each other's advantages, mutual benefit, sincere cooperation, and common development" to continuously improve the quality of express delivery services and meet the needs of the masses.

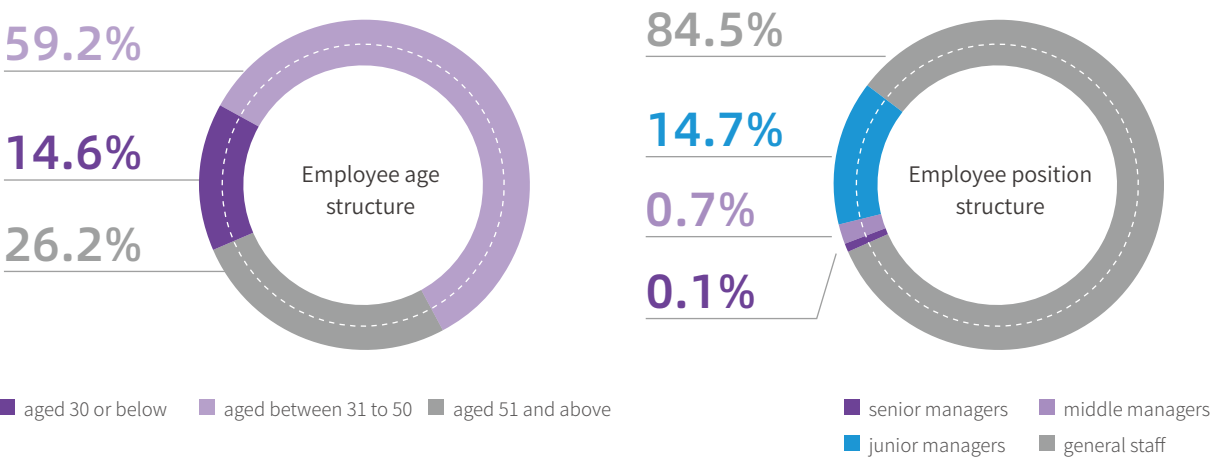
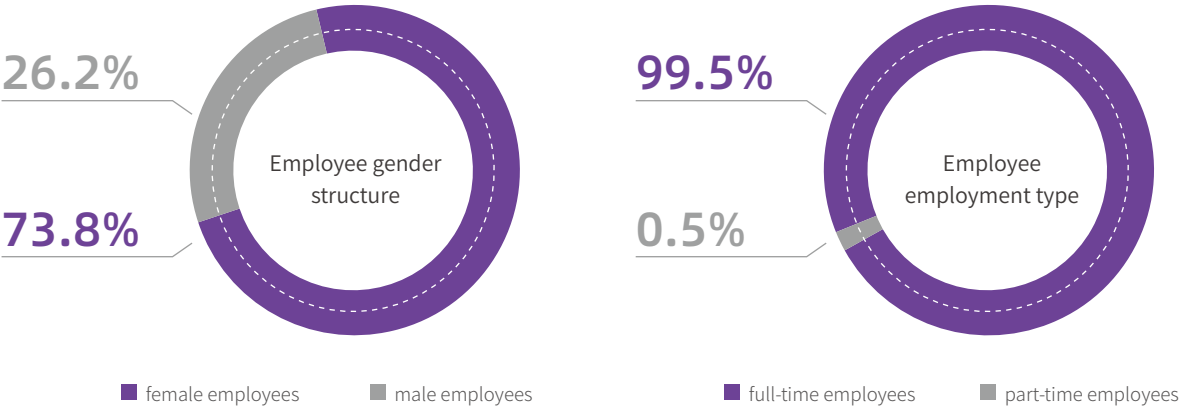


Good Work

Adhering to the people-oriented principle, the Company guarantees the basic rights and interests and health of employees, and provides multi-dimensional training and support for the career development of employees in different positions. It strives to create an atmosphere in which people give full scope to their talents, and realizes the common development of the Company and employees.

Fair Employment

The Company strictly follows the *Company Law*, *Labor Law* and other laws and regulations, respects and protects the legitimate rights and interests of employees, advocates equal and non-discriminatory employment policies, improves the salary and welfare system, and is committed to building and developing harmonious and stable labor relations. In 2020, the total number of employees in the Company reached 23,391, and the labor contract signing rate was 100%. There was no discrimination, child labor or forced labor in all employment links.



- Make salary income growth incline to front-line, core and key positions, so that all employees can share more dividends and sense of gain in the development of the Company
- Improve the incentive mechanism, revise the salary management method, optimize the salary structure, performance adjustment coefficient, salary liquidation scope, etc.
- Deepen the reform of the income distribution system, gradually improve the mechanism of work efficiency linkage and normal growth, and standardize and improve the salary and income distribution system of various personnel
- Ensure that employees enjoy the rights of national holidays, statutory holidays, and annual leave
- In 2020, the employee social insurance coverage rate was 100%

Equal employment

- Resolutely eliminate gender and racial discrimination, prevent child labor and forced labor, adhere to the principle of equal employment, and ensure the rights and interests of female workers
- In 2020, the employee labor contract signing rate was 100%

Occupational health

- Improve occupational health and safety management system and strengthen occupational health control measures
- Regularly organize and carry out safety production training, and provide professional guidance on the health and safety of employees

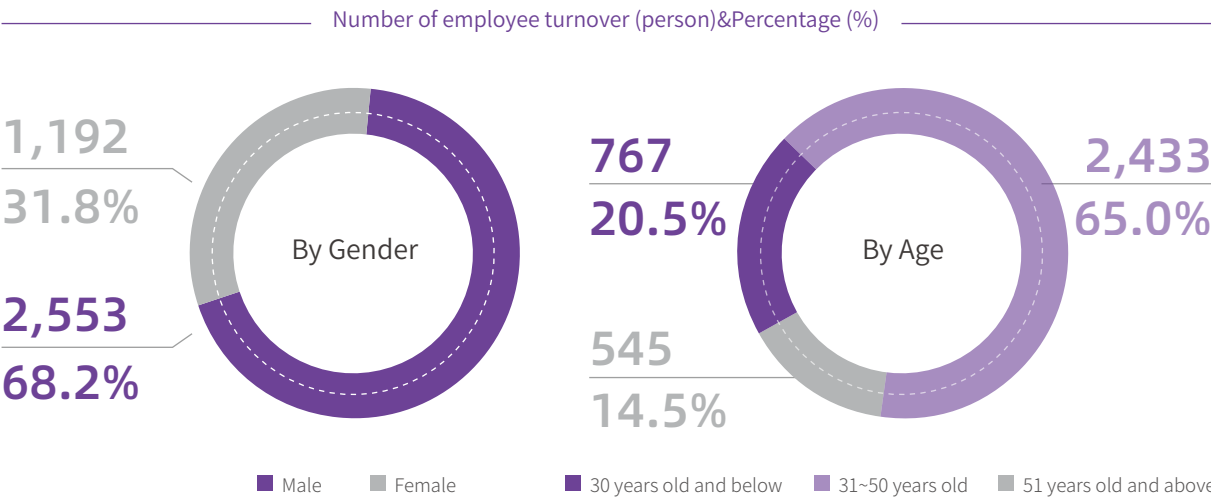
Democratic management

- Establish and improve the enterprise democratic management mechanism with the workers' congress as the basic form, and respond to the demands of employees in a timely manner
- Convene workers' congress and solicit 8 proposals

Salary and benefits



In 2020, the total number of employee turnover was 3,745, with 3,287 working days lost due to work-related injuries, 3 deaths due to work, and work-related mortality rate of 0.01%. The total number of work-related death and mortality rate were reduced by 40% and 50% compared with 2019 (5 work-related deaths in 2019 and work-related mortality rate of 0.02%). We attach importance to employee occupational health management, conduct health examination and course training, and create a safe and comfortable working environment. In 2020, the employee physical examination rate was 86%, 1,502 employees were specially examined for occupational diseases, and the number of the infected employees by occupational diseases was 0.



Career Development

We treat employees as our wealth, and strive to build a broad career platform for employees to grow together.



Team Leadership Video Training in the Transformation Period of Yueyun Transportation

	Average training time (hours)	Number of people covered by training (persons)
Male	50	13,181
Female	39	8,234
30 years old and below	98	3,397
31-50 years old	33	11,904
51 years old and above	23	6,114
Full-time employee	52	21,291
Part-time employee	6	124
Senior manager	105	15
Middle manager	86	161
Junior manager	28	3,405
General staff	51	17,834

Employee training

- Promote online vocational skills training platforms and various standardized online training platforms to improve employees' professional skills and work abilities
- Carry out different types of training courses for middle and senior managers and general staff to improve their professional skills and knowledge

Talent selection

- Continuously strengthen performance communication and tracking, optimize the incentive mechanism, introduce scarce talents, and realize the echelon construction of talents
- Strengthen the training of cadres and talents, and strengthen the efforts to select young cadres

A total of 148 online on-the-job training projects	Covering 38,127 people-times	Total class hours of each course is 702,575 hours
A total of 734 offline on-the-job training projects	Covering 47,652 people-times	Total class hours of each course is 72,442 hours
Employee training coverage rate is 91.6%		

Care for Employees

The Company cares for employees in terms of body and mind, provides support to front-line employees, difficult employees and female employees, and advocates balancing work and life and enhancing employee happiness.

Front-line employees

- Organize and carry out a series of special condolences activities for front-line employees at the provincial transportation industry
- Carry out "heart-warming" projects to care for drivers, build 4 new "Caring Driver's Home", upgrade and renovate 26 driver lounges

Employees in difficulties

- Carry out a series of assistance activities to assist in difficulties and send warmth
- In 2020, a total of 2.407 million yuan was raised to send condolences to 2,717 employees in need, sick employees, and the emeritus and retired.

Female employees

- Safeguard the legal rights and interests and special rights of female employees, and implement the "Caring Action" for female employees
- Understand the production and living conditions of female employees, and effectively help them to resolve the difficulties in work and life



Condolences to Grassroots Employees



Newly Built "Loving Driver's Home"



"World Reading Day" Activity



Employee Orienteering Challenge Activity

Community Care

The Company actively participates in the prevention and control of the epidemic, actively understands the needs of the public and disadvantaged groups in the surrounding communities, carries out a series of voluntary activities, provides assistance within its power, and contributes to harmonious communities.

Targeted Poverty Alleviation

We give full play to our own advantages, bravely assume the responsibilities as a state-owned enterprise, innovate and create a "service area + targeted poverty alleviation" model, and help poverty-stricken areas get rid of poverty and become rich through infrastructure and consumption poverty alleviation.

Investment in targeted poverty alleviation is **866130** yuan



Top-E Company Baisha Service Area has built special counters for Zhuang and Yao Nationality local specialties for poverty alleviation



Zhaoqing Yueyun Company sends condolences for poverty alleviation


Case: Lead the Transformation of Rural Travel Modes, and Connect Towns and Villages to Benefit People

The Company fully understands the passenger flow demand, topography, and transportation infrastructure of relevant towns and villages, implements refined management of rural "towns to villages" passenger vehicles, and implements the "one town, one village (township), one policy" operation model. It flexibly selects vehicle models according to local conditions and opens special shuttles such as "morning and evening shuttle", "holiday shuttle", "market shuttle", "student shuttle", "reservation chartered shuttle". There are more than 900 "towns to villages" passenger vehicles led by vehicles with 5-7 seats and supplemented with vehicles with 11-18 seats. As of the end of 2020, it has covered more than 310 towns and 3,100 villages in Guangdong Province.




Fight the Epidemic Together

In the face of the raging COVID-19, the Company goes to the front line of epidemic prevention and control, grasps the epidemic situation in a timely manner, takes action, and builds an "impregnable fortress" for the prevention and control of the epidemic.



Unblock passages to ensure transportation

- Take measures such as suspending transportation, reducing shift, closing station, and temporarily closing expressway service areas to control the spread of the epidemic, while ensuring uninterrupted traffic, uninterrupted green channels for emergency transportation, and uninterrupted basic travel services for the masses, do our utmost to ensure people's normal production and life
- Improve service quality and ensure the safety of passengers in passenger terminals, operating vehicles, and service areas



Contribute to the prevention and control of the epidemic

- Establish the "Party and League Member Youth Commando" and "Party and League Member Youth Emergency Epidemic Prevention Voluntary Service Team" to help transport medical staff, suspected patients, epidemic prevention materials, and transfer citizens who have completed the isolation period
- A total of 1,131,100 front-line personnel and 877,400 logistic support personnel have been invested, and a total of 16,127,300 yuan of epidemic prevention materials has been invested



Yangchun Service Area and the local hospital measure body temperature of passengers



Provide anti-epidemic materials

- A large number of protective materials including 8.2728 million masks, 1.0907 million bottles of alcohol, 1.8387 million bottles of disinfectant, and 7,600 thermometers are provided for front-line practitioners
- Carry out special care actions for epidemic prevention and control, allocate special funds for epidemic prevention and control, donate protective drinks, and care for employees detained in Hubei
- Allocate a total of 84.4757 million yuan of special funds to purchase epidemic prevention supplies for employees



Facilitate resumption of work and production

- Implement normalized epidemic management and strengthen passenger health monitoring
- Carry out environmental sanitation rectification to create a safe, reassuring and comfortable public environment



Party members of Heyuan Yueyun Company assisting epidemic prevention and control

Public Welfare and Charity

The Company actively assumes social responsibility and constantly carries out love actions to send warmth and support to the people in need and enhance the people's sense of happiness and gain.

Transportation public welfare

Participate in the "Send Examinees with Love" for 9 consecutive years, helping more than 10,000 examinees to arrive in the examination room "safely, quickly and on time"

Carry out the "Yueyun Express, Heart-warming Home-returning" charity activity for 4 consecutive years, and arrange free "Yueyun Caring Buses" for migrant workers work in the Greater Bay Area

Carry out the "Warm Winter Action 2020" volunteer service activities, set up convenient service centers, and provide passengers with intimate and convenient services such as guidance and consultation, order maintenance, key assistance, convenience and benefit for the people, emergency rescue, etc.

Dedication of love

Visiting and condoning the poor left-behind children, sending warmth and help

Carry out voluntary blood donation activities and contribute to public welfare

Carry out "Learning from Lei Feng" volunteer activities, do a good job in sanitation and greening, and beautify the public environment

Case: Provide "Reassuring Bus and Public Transportation" to Guarantee Students' Travel

In order to ensure that students return to school in a safe and orderly manner, Yueyun Transport arranges a professional team to actively connect with the local education bureau and the person in charge of the car-using university. It formulates the "One School, One Policy" according to the needs of students returning to school, and provides high-quality "home-to-school" transportation services for students to help colleges and universities resume classes.



Love to help test, build sail for dreams



Carry out Voluntary Blood Donation Activity

72

voluntary service teams registered

19,578

people-times participate in volunteer activities

99,681

hours of volunteer service

485

public benefit activities was carried out

456,450

yuan is donated to charity

Indices

Scope	Aspect	Indicator Content	Page No.
A1 Emissions	General Disclosure	Information on the policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to exhaust gas and greenhouse gas emissions, discharges into water and land, and generation of hazardous and nonhazardous waste.	P17
	A1.1	Types of emissions and related emissions data.	P17
	A1.2	Total greenhouse gas emissions (in tons) and (if applicable) density (e.g. per unit of production, per facility).	P17
	A1.3	Total hazardous waste generated (in tons) and (if applicable) density (e.g. per unit of production, per facility).	P16
	A1.4	Total non-hazardous waste generated (in tons) and (if applicable) density (e.g. per unit of production, per facility).	P16
	A1.5	Description of the emission targets and measures taken to reach the targets.	P16
	A1.6	Description of the methods of hazardous and non-hazardous waste treatment, and the waste reduction targets and measures taken to achieve the targets.	P16
A2 Resource Utilization	General Disclosure	Policies on the efficient use of resources (including energy, water and other raw materials).	P14
	A2.1	Total consumption and densityof direct and/or indirect energy (e.g. electricity, gas or oil) by type (in thousands kilowatt hours) (e.g. per unit of production, per facility) .	P15
	A2.2	Total water consumption and density (e.g. per unit of production, per facility).	P16
	A2.3	Description of energy use efficiency and the objectives, and measures taken to achieve the objectives.	P14
	A2.4	Description of any problems in seeking suitable water sources and water use efficiency and the objectives, and measures taken to achieve the objectives.	P16
	A2.5	Total packaging materials used for the finished product (in tons) and (if applicable) with reference to per unit produced.	Main business excluding the packaging materials.
A3 Environmental and Natural Resources	General Disclosure	Policies on minimizing the issuer's significant impact on the environment and natural resources.	P14
	A3.1	Description of the significant impact of business activities on the environment and natural resources and the actions taken to manage them.	P14
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	A4.1	Description of the major climate-related issues that have had and may have an impact on the issuer, and the actions taken.	P17

Scope	Aspect	Indicator Content	Page No.
B1 Employment	General Disclosure	Information on the policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest period, equal opportunity, diversity, anti-discrimination and other benefits and welfare:	P25
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B2 Health and Safety	General Disclosure	Information on the policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment	P20
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	B2.2	Lost working days due to work injuries.	P27
	B2.3	Description of the occupational health and safety measures adopted, as well as related implementation and monitoring methods.	P26
B3 Development and Training	General Disclosure	Policies on improving employees' knowledge and skills in performing job duties. Description of training activities. Training refers to vocational training, which may include internal and external courses paid by the employer.	P27-28
	B3.1	Percentage of employees trained by gender and employee category (e.g. senior management, middle management).	P28
	B3.2	Average training hours completed per employee by gender and employee category.	P28
B4 Labor Code	General Disclosure	Information on the policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	P25
	B4.1	Description of measures to review employment practices to avoid child and forced labour.	P25
	B4.2	Description of steps taken to eliminate such practices when discovered.	P25
B5 Supply Chain Management	General Disclosure	Policies on managing environmental and social risks of the supply chain.	P24
	B5.1	Number of suppliers by region.	P24
	B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, how they are implemented and monitored.	P24
	B5.3	Description of practices relating to identifying environmental and social risks at each link of the supply chain, and related implementation and monitoring methods.	P24
	B5.4	Description of practices that promote the use of environmentally friendly products and services when selecting suppliers, and related implementation and monitoring methods.	P24

Scope	Aspect	Indicator Content	Page No.
B6 Product Liability	General Disclosure	Information on the policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labeling and privacy matters relating to products and services provided and methods of redress.	P24
	B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	Not applicable. Recycling procedures have no substantial impact on the Company's business.
	B6.2	Number of products and service related complaints received and how they are dealt with.	P23
	B6.3	Description of practices relating to observing and protecting intellectual property rights.	P12
	B6.4	Description of quality assurance process and recall procedures.	Not applicable. Recycling procedures have no substantial impact on the Company's business.
	B6.5	Description of consumer data protection and privacy policies, how they are implemented and monitored.	P12
B7 Anti- corruption	General Disclosure	nformation on the policies and compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	P12
	B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	P12
	B7.2	Description of preventive measures and whistle-blowing procedures, how they are implemented and monitored.	P12
	B7.3	Description of the anti-corruption training provided to directors and employees.	P12
B8 Community Investment	General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities to take into consideration the communities' interests.	P30-32
	B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	P30-32
	B8.2	Resources allocated (e.g. money or time) to the focus areas.	P30-32

FEEDBACK FORM

Dear readers,

Thank you for reading the Environmental, Social and Governance Report 2020 of Guangdong Yueyun Transportation Company Limited. In case of any opinions and suggestions about this Report, please fill up the following Feedback Form and send it to us by post, fax or e-mail. We would like to extend our heartfelt gratitude for your valuable comments.

Name: _____ Tel: _____

Email: _____

Which chapter provides you with important information? _____

- ☐ About Us
- ☐ Our 2020
- ☐ Prioritize Integrity and Build a Solid Foundation for Operation
- ☐ Care for Nature and Green Ecology
- ☐ Join Hands with Partners, Share the Value of the Future

Please comment on this Report: _____

Readability	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Fair
Integrity	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Fair
Impartiality	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Fair
Layout Design	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Fair
General Impression	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Fair

Do you have any advice on our report for the next year? _____

Please contact us in the following manner: _____

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